



Terms and Conditions of Service

50% of expenses of estimate as non-refundable deposit must be paid in advance by Paypal.com to: payments@cicusite.com prior arrival in order to guarantee your registration, homestay/hotel reservation and/or airport pick up. You can make a withdrawal by:

PayPal.com system (credit or debit cards)
Bank Transfer (Cash in U.S. Dollars or Euros or Mexican pesos)
Money Gram (www.moneygram.com)

If you plan to pay by bank transfer, please let us know. Also note that bank fees per draft would apply. We regret to let you know that we cannot accept personal checks or credit cards once you are here in Cuernavaca. But if you have access to your account online, you might make a bank transfer from your mobile device. Money Gram is free when sending money across their platform to our Bank "Bancomer". Ask for details.

Remaining 50% must be paid directly to Coordinator who will act as the depository. At the end of every week, housing fees will be given to the Mexican host family, the fee includes taxes. Your balance would be refunded to you in the event of an early departure. When unforeseen circumstances force a client to leave the program early, only fifty percent of housing fees will be refunded in Mexican pesos at the rate of \$19 pesos per U.S. dollar. The host families are provided by CICU Spanish School-Cuernavaca as a service to the student and neither the CICU nor the family shall be held liable for any illness or injury resulting while the student is studying and/or staying with a host family.

Class attendance is the responsibility of the client. There will be no refunds of tuition for failure to attend classes for any reason, including illness, early withdrawal, dismissal from the program or other emergencies or if you did not like Cuernavaca or school program. There is no refund or reduction in fees for a holiday schedule.

The CICU reserves the right to change rates and/or policy without prior notice.

Responsibility

CICU Spanish Schools, hereinafter referred to as CICU, and its agents, directors and officers shall not be held liable for any loss, injury, death of persons, damage, accident, delays or expenses arising from the use of any travel facilities, accommodations or services provided herein. Nor its agents, directors or officers are liable for any loss, injury, death of persons, damage, accident, delays or expenses arising from acts of God, dangers incident to land, sea or air, fire, breakdown of machinery or equipment, act of government or other authorities, wars, civil disturbances, strikes, riots, thefts, pilferage, epidemics, quarantines, changes in itinerary, weather, sickness or from any act of omission of any individual, firm or corporation furnishing transportation, sightseeing, accommodations, or any other services in connection with the programs herein. The host families are provided by CICU as a service to the student and neither our program nor the family shall be held liable for any illness or injury resulting while the student is in the CICU and/or staying with a host family or in any other place of the Cuernavaca city or Mexico. CICU highly recommends to its students to buy a medical and travel insurance before coming to Mexico. CICU offers its services in Mexico under the specific conditions established by the Mexican Government law and the CICU policies, and it will be the responsibility of each individual coming to this institution to obtain the necessary documents and permits to leave his/her country, as well as the visa to enter Mexico. CICU reserves the right to change rates and policy without prior notice and to revise the advertised policies and schedule whenever other factors make this necessary or advisable.

CICU The Spanish Language School in Cuernavaca

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